

## National Disaster Response Control System (NDRCS) - Official User Guidelines, Warnings, and Legal Notice

- 1 . Introduction The National Disaster Response Control System (NDRCS) is a government-endorsed platform designed to enhance disaster management and citizen safety. By integrating real-time reporting, location tracking, and direct communication with rescue teams, NDRCS ensures prompt action in emergencies.

This document serves as the official user guideline, detailing the responsibilities, rules, and legal for using NDRCS.

- 1 . Purpose and Objectives The NDRCS is created to:
  - 2 . Facilitate timely reporting of disasters (natural or man-made) by citizens.
  - 3 . Enable efficient coordination between citizens and the Rescue V-Team.
  - 4 . Ensure accuracy and reliability of disaster reports to optimize response efforts.
  - 5 . Maintain secure and verifiable records of all reports and user activity.
  - 6 . Promote accountability and legal compliance among platform users.

- 7 . User Registration and Verification All users must complete a mandatory registration process before reporting disasters:

### 8 . Required Details:

- 9 . Full Name
- 1 0 . Contact Number
- 1 1 . Email Address
- 1 2 . Government-issued ID proof (e.g., Aadhaar, Passport, Driving License)
- 1 3 . Residential Address
- 1 4 . Verification Process:
  - 1 5 . Email and phone verification
  - 1 6 . ID proof verification
- 1 7 . Users must provide authentic and accurate information

Note: All registration data is securely stored and can be used in case of investigations regarding misuse.

- 1 . Guidelines for Reporting Disasters Users must follow these guidelines while reporting:
  - 2 . Accuracy: Report exact location, type, and details of the disaster.
  - 3 . Evidence Submission: Attach photos, videos, or other supporting evidence where possible.
  - 4 . Timeliness: Submit reports promptly and update them if the situation changes.
  - 5 . Responsible Usage: Do not submit false or misleading information.
  - 6 . Follow-up: Cooperate with authorities if further clarification is required.

Sample Reporting Checklist: - Confirm disaster location using GPS - Specify type of disaster (flood, earthquake, etc.) - Attach photographic/video evidence - Provide accurate contact information for follow-up

- 1 . Warnings and Legal Notices Official Warning:
  - 2 . False reporting of disasters will be treated as a serious offense under applicable laws.

- 3 . Misuse may result in:
- 4 . Permanent suspension of the user account
- 5 . Legal action and prosecution
- 6 . Monetary fines or penalties

User Responsibilities: - Users must ensure all information submitted is true and accurate. - Any mislead authorities or cause public panic will be prosecuted. - By using NDRCS, users consent to taking necessary action in case of misuse.

Legal Basis: - False reporting is punishable under sections of the Indian Penal Code (IPC) relating to mischief and misuse of government resources.

- 1 . Data Privacy and Security
- 2 . All user information, including ID proof, contact details, and location data, is encrypted and securely stored.
- 3 . Data is used solely for verification and disaster management purposes.
- 4 . Unauthorized access or disclosure of user data is strictly prohibited.

5 . Contact and Support For assistance, users may contact:

6 . Email: [support@ndrsc.gov.in](mailto:support@ndrsc.gov.in)

7 . Helpline: + 9 1 -XXXXXXXXXX (Available 24 x 7)

8 . Office Address: National Disaster Response Control Center, [City], India

9 . Acknowledgment and Consent By registering and using the NDRCS platform, users acknowledge that they have read, understood, and agreed to abide by these guidelines, warnings, and notices. Users also consent to authorities using their registration data for verification in case of misuse.

#### 10 . Annexures (Optional)

- 11 . Annexure A: Sample Disaster Reporting Form
- 12 . Annexure B: Evidence Submission Template
- 13 . Annexure C: User Verification Checklist